

Alex Brewington-Clement

*~10 years; went from Bev Server all the way to current Shift Manager, plus multiple EOTY awards
(NC-B and THG)*

1. What initially attracted you to this company, and what has kept you here?

I was initially attracted to this company due to the company's commitment to do things right, I love(d) the strong culture/structure. It felt like a place where hard work was recognized and growth was encouraged. What has kept me here would be the opportunity for new challenges, past and present leadership has had A LOT to do with it. Each one has helped me professionally grow and encouraged me.

2. How would you describe the company culture?

I would tell them that it is a high energy, fast paced environment, that can be rewarding; It is dependent on what THEY are willing to put in.

3. When do you feel most proud to work here? Can you share a specific moment or experience?

I feel most proud to work here when everyone is doing their part and helping each other in times of need to make sure no one fails. I see this almost every shift, whether it be a cocktail helping stock, other cocktails carrying more drinks/getting food/cigarettes, or the bartenders helping the barback with closing duties.

4. What has this role meant to you personally or professionally?

This role professionally/personally means a new challenge; I am excited to be pushed outside of my comfort zone, and I look forward to learning the management side of the business and working alongside the management team and staff to have a successful year(s).

5. How has working here influenced your growth, confidence, or career path?

Working here has helped me grow both professionally and personally. I've been given opportunities to take on more responsibility, learn new skills, and solve

real problems instead of just following a routine. That's helped build my confidence because I now trust my decision-making and communication more than I did when I started. It's also helped shape my career path by showing me what I enjoy most — being accountable for results, working with a strong team, and continuously improving.

6. Is there a skill or opportunity that stands out most?

Leading a team during high-volume shifts has been the biggest growth area for me. It's taught me how to stay calm under pressure, communicate clearly, solve problems quickly, and keep both customers and staff happy while still meeting business goals.

7. Which company values resonate most with you?

I would say all the values; You need all to form a strong foundation for a team that can trust one another, help each other, and come together to achieve a goal

8. Do you feel your work makes a difference?

I feel like my work makes a difference every day. By helping create the experience guests remember; from how smoothly the bar runs to how welcomed and taken care of people feel. By training and supporting my staff, keeping standards high, and staying consistent with service. I strive to build repeat business and a positive reputation for the place. I do my best to make a difference for the team by creating a structured, supportive environment where people can succeed, grow, and enjoy coming to work. When the bar runs efficiently, customers are happy, the team is confident, and the business performs better, and I take a lot of pride in contributing to that.

9. What makes you feel supported or valued?

I usually brag about the culture and consistency. We have a team that supports each other, handles pressure well, and delivers great service. I also brag about the systems — inventory control, training, and standards — because they keep everything running smoothly and profitable. Most of all, I'm proud when guests become regulars and specifically ask for our bar or our staff.

10. Can you share a positive leadership impact?

There was a time 10 Years ago that an incident happened and the management team supported me through it 100%. They checked on me throughout and let me come back at my own pace.

11. What would you tell a friend considering working here?

This Company has given me the opportunity to grow, learn, and make meaningful connections with patrons and staff. I am thankful for all the experiences and support I have had. I look forward to new experiences and challenges.

12. In one sentence, what does this company mean to you?

I would say the “unknown” of the day is what keeps me excited to come to work. The unpredictability can be thrilling and challenging.