

Jeremy Rhoads

12+ years; started as Barback, now Beverage Director at Riverwind Casino

1. What initially attracted you to this company, and what has kept you here?

I was told about the job by a former manager at the Country Club in Ada. I came up and interviewed for the job and immediately fell in love with the atmosphere and faster pace inside of the casino.

2. What would you tell someone who's on the fence about working here?

I like to tell people that it's easy to stay working here for numerous reasons, one being it never really gets old. Even after seventeen years, something new is seen or experienced here at least once a week.

3. When do you feel most proud to work here? Can you share a specific moment or experience?

Anytime we can beat one of our records, be it a sales record or a low turnover record... those times feel extremely rewarding and awesome! Our Beats N Bites events are mentally and physically exhausting but when it's go-time and our staff is in place, the music is blasting, and the beer is cold, and patrons are having a blast and in line for those cold beers it doesn't get much better than that.

4. How has working here influenced your growth, confidence, or career path?

Working here has definitely brought me out of my shell a bit. I was in speech class in college for all of ten minutes on the first day before learning that class was not going to be for me. Getting up in front of everyone and delivering a speech? No thanks! Having all staff meetings and addressing the entire department has helped with that.

5. Which company values resonate most with you, and how do you see them in action day-to-day?

I'd say service and passion are two values of the company that stand out, and

they go together really. Having passion for what you are doing will definitely make delivering legendary service or whatever you are doing a breeze.

6. Do you feel your work here makes a difference? If so, how?

Working in a job like this, it's easy to make differences with others. Whether it be teaching by example and showing that nobody here is above doing whatever it takes or just simply listening. Just listening to someone's issues can make all the difference.

Especially if you can work together to find a solution.

7. What do you brag about when you talk about your job?

When gloating about my job, I like to talk about how big our department is and how long a lot of our employees have been with us. Having numerous front-line workers being here over ten years says something!

8. Can you share an example of a time when a leader or teammate positively impacted your experience here?

Having people around you willing to jump in and help out with any task I'd say is a confidence in company builder. From Ryan Parker serving tables at VIP events to pushing merchandisers across the street in July with Marty Doepke. We all do what we need to do to get to that end goal... winning!

9. What's something this company has done for you that you did not expect from an employer?

This company taking care of all of its employees during covid was a real testament to the company's desire to treat people like family. Not everyone had a job that helped them out during that time and Traditions doing that was special.

10. How would you finish this sentence: This company gave me: _____.

This company has given me a career, and me and my immediate family are so thankful for that!